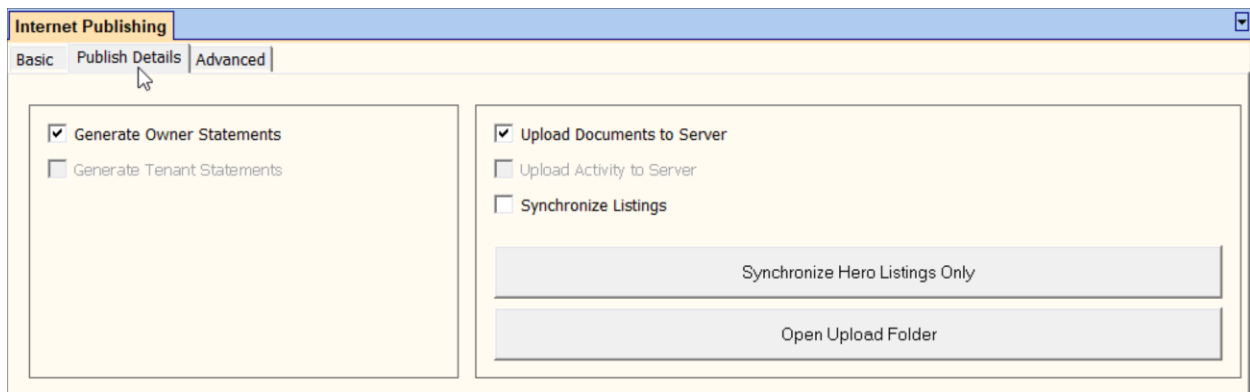


Overview

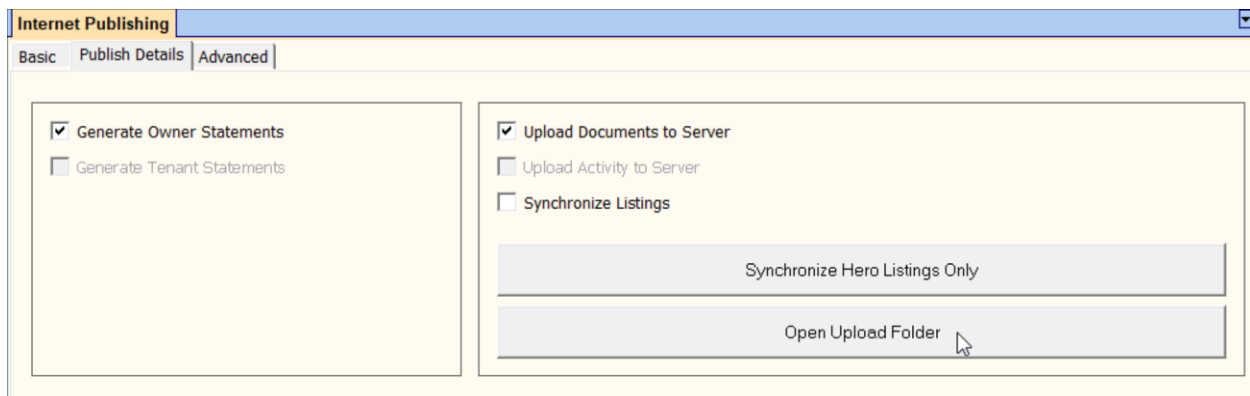
This document will explain how to send us the log files if you are having trouble uploading to HeroPM or having trouble emailing from Internet Publishing.

Step by Step

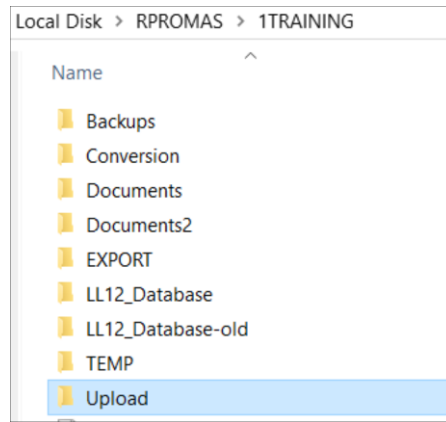
1. Open Internet Publishing and click on the Publish Details tab.



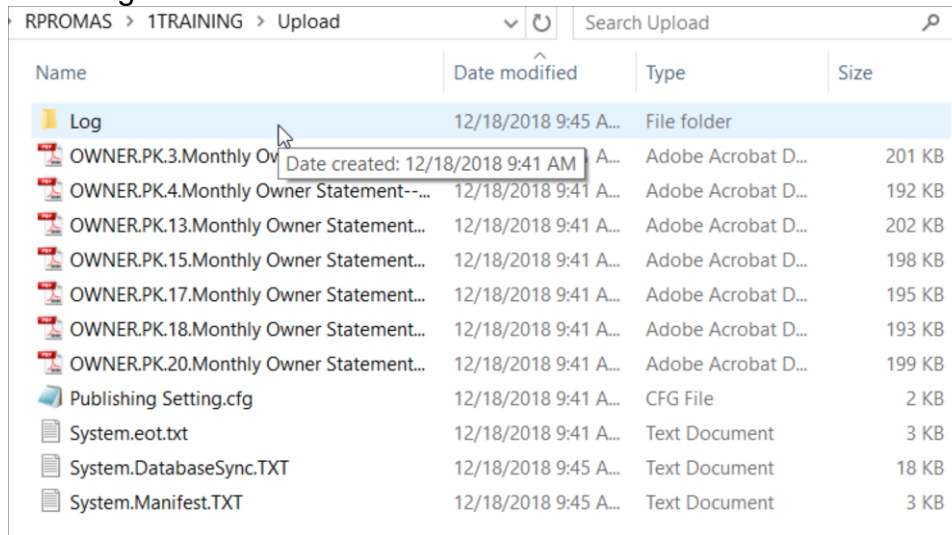
2. Click on the Open Upload Folder button.



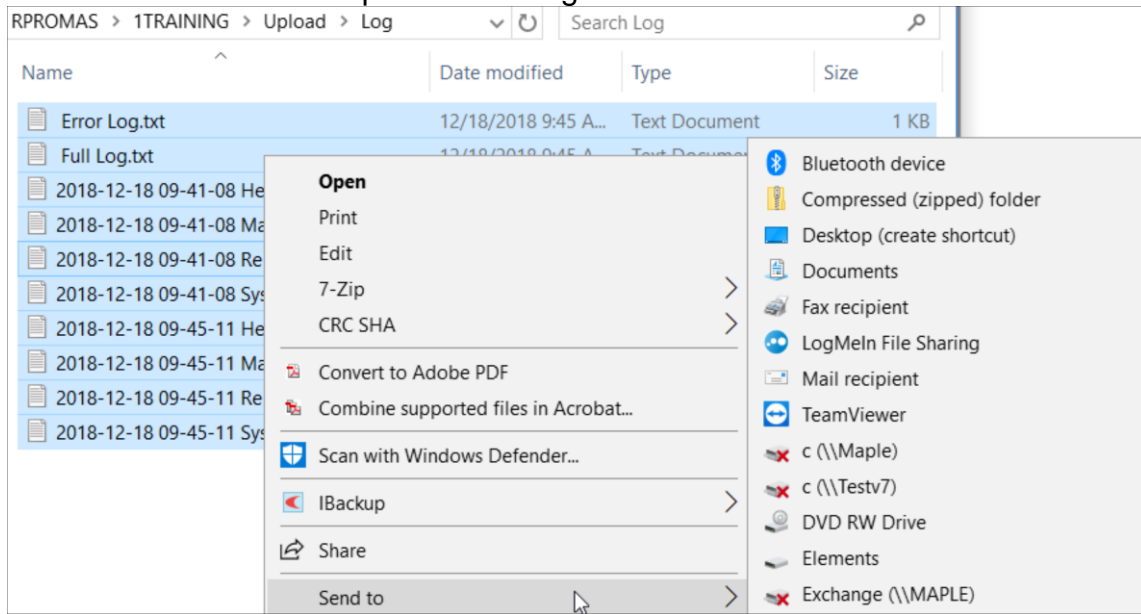
3. Double click on the highlighted Upload folder.



4. Double click on the Log folder.



5. Highlight the files for the date in question and right click over them.



You can choose to send them to email, which will bring up your email program, or a Compressed folder which will create a zip file you can attach to an email.